**DOCUMENT C: RECEIPT AND PAYMENT HISTORY (EXHIBIT C)**

This document provides a detailed record of Tom Ronnkvist’s payments to North Point Computers, including associated services and hardware. All amounts and descriptions are backed by receipts or documentation.

**1. March 21, 2024 – Payment of $216.00 - Receipt #1129**

* Description: Payment for a replacement ISA add-on card and integration labor.
* Method: In-store payment.
* Notes: This payment covered the initial diagnostics and ISA card replacement after Tom brought in his original industrial PC on March 18.

**2. April 24, 2024 – On-Site Visit #1 - Payment of $112.50 - Receipt #1238**

* Description: NPC technician Kyle visits Tom’s facility to test the welder control system on-site.
* Method: Credit card payment, billed onsite, receipt #: 1238, GPS confirms Kyle was at Tom's location.
* Duration: Approx. 3/4 hours.
* Outcome: Found that the software was unable to initialize the ISA cards despite hardware appearing functional.

**3. May 15, 2024 – On-Site Visit #2 - Payment of $450.00 - Receipt #1300**

* Description: NPC technician Kyle visits Tom's facility again to test the welder control system on-site
* Method: Credit card payment, billed onsite, receipt #: 1300, GPS confirms Kyle was at Tom's location.
* Outcome: Second site visit confirmed software-level compatibility issue beyond hardware faults.
* Duration: Approx. 3 hours
* Confirmed software unable to communicate despite successful ISA card recognition. First verification that hardware was not the source of the issue, but instead MTI software.

**4. May 20, 2024 – Payment of $678.00 - Receipt #1311**

* Description: Purchase of refurbished Pentium II PC with ISA slots and basic integration setup.
* Method: In-store payment.
* Outcome: NPC sourced and purchased matching system. The refurbished unit was shipped, received, and remains ready for pickup.

**5. September 12, 2024 – Payment of $194.00 - Receipt #1650**

* Description: Drive restoration and physical reintegration of ISA and hard disk into original chassis after drive failure.
* Method: In-store payment.
* Outcome: Despite prior walkout, NPC restored system from its own backups at no additional labor charge beyond basic integration. No refund requested by Tom at this time.

Breakdown:

* $216.00 – Initial ISA card and labor
* $112.50 - First on-site visit
* $450.00 – On-site diagnosis and system testing
* $678.00 – Refurbished PC with ISA slots
* $194.00 – Post-walkout drive reintegration

All transactions are traceable through in-store receipts